```
? logon
```

*** It is now 2010/01/11 12:41:05 ***

You have 507 files in your file list. (To see banners, use SHOW FILES command)

?s ((contact or call) () center?) and (train?? (n2) (roadmap? or plan? or document?)) and ((tally or load) () (sheet? or spreadsheet? or table)) and (time () stud??) not pv>2003

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Your SELECT statement is:
   S ((CONTACT OR CALL) () CENTER?) AND (TRAIN?? (N2) (ROADMAP? OR
DOCUMENT?)) AND ((TALLY OR LOAD) () (SHEET? OR SPREADSHEET? OR TABLE))
(TIME () STUD??) NOT PY>2003
            Items File
Processing
       Examined 50 files
       Examined 100 files
               1 180: Federal Register_19852010/Jan 11
       Examined 150 files
Processing
```

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      Examined 200 files
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Processing
       Examined 250 files
       Examined 300 files
       Examined 350 files
Processing
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       Examined 400 files
Processing
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Processing
       Examined 450 files
       Examined 500 files
Processing
   1 file has one or more items; file list includes 507 files.
   One or more terms were invalid in 68 files.
2 h hits
```

11jan10 13:28:01 User276702 Session D268.2 \$471.39 152.552 DialUnits File411

\$471.39 Estimated cost File411

\$12.54 INTERNET

```
$483.93 Estimated cost this search
   $484.01 Estimated total session cost 152.803 DialUnits
File 180:Federal Register 19852010/Jan 11
      (c) 2010 format only DIALOG
     Set Items Description
```

? s ((contact or call) () center?) and (train?? (n2) (roadmap? or plan? or document?)) and ((tally or load) () (sheet? or spreadsheet? or table)) and (time () stud??) not pv>2003

```
556438 CONTACT
         116517 CALL
         172825 CENTER?
            756 (CONTACT OR CALL) (W) CENTER?
          23442 TRAIN??
            670 ROADMAP?
         278242 PLAN?
         298545 DOCUMENT?
            499 TRAIN??(2N)((ROADMAP? OR PLAN?) OR DOCUMENT?)
            396 TALLY
          14705 LOAD
          44920 SHEET?
           1386 SPREADSHEET?
          73269 TABLE
             63 (TALLY OR LOAD) (W) ((SHEET? OR SPREADSHEET?) OR TABLE)
         369725 TIME
          66063 STUD??
            341 TIME(W)STUD??
         190139 PY>2003
     S1
             1 ((CONTACT OR CALL) () CENTER?) AND (TRAIN?? (N2)
                 (ROADMAP? OR PLAN? OR DOCUMENT?)) AND ((TALLY OR
LOAD) ()
                 (SHEET? OR SPREADSHEET? OR TABLE)) AND (TIME ()
STUD??)
                 NOT PY>2003
```

? t s1/3.k/all

1/3.K/1

DIALOG(R)File 180: Federal Register

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Text:

```
... Safety and Health Program Management Guidelines (Ex. 2-12) also
describe
effective program evaluations. These documents are available on
OSHA's
Website (http://www.osha.gov). OSHA also intends, as
resources...continuous
improvement (potential risk factors) as possible and then to prioritize
based upon risk. Action plans are developed for high risk concerns.
priorities are not addressed at the time unless...is a determination
the injured employee's job meets the Basic Screening Tool in Table 1
this standard. Paragraph (f)(2) explains that if the job does not
meet...
2 h 411
       11jan10 13:28:59 User276702 Session D268.3
            $3.88 0.897 DialUnits File180
               $2.06 1 Type(s) in Format 3
            $2.06 1 Types
     $5.94 Estimated cost File180
     $0.27 INTERNET
     $6.21 Estimated cost this search
   $490.22 Estimated total session cost 153.700 DialUnits
File 411:DIALINDEX(R)
DIALINDEX(R)
   (c) 2010 Dialog
*** DIALINDEX search results display in an abbreviated ***
*** format unless you enter the SET DETAIL ON command. ***
? sf all
   You have 507 files in your file list.
   (To see banners, use SHOW FILES command)
? s ((contact or call) () center?) and kpi? and (train?? (n2) roadmap?) and (repeat?
(n2) call?) not pv>2003
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Your SELECT statement is:
   S ((CONTACT OR CALL) () CENTER?) AND KPI? AND (TRAIN?? (N2)
ROADMAP?)
AND (REPEAT? (N2) CALL?) NOT PY>2003
           Items File
       Examined 50 files
       Examined 100 files
       Examined 150 files
Processing
Processing
Processing
       Examined 200 files
Processing
Processing
Processing
Processing
       Examined 250 files
       Examined 300 files
       Examined 350 files
       Examined 400 files
       Examined 450 files
       Examined 500 files
Processing
Processing
Processing
```

Processing Processing Processing Processing Processing Processing Processing Processing

No files have one or more items; file list includes 507 files. One or more terms were invalid in 66 files.

?